
Quality policy

By proclaiming this policy the KAPOWAI company management hereby undertakes to comply with the enterprise quality management system (QMS) requirements of ISO 9001:2015, such as constant work to improve the quality management system, to improve its performance and to comply with the requirements and expectations of our customers.

Leadership of the management stands to ensure unity of purpose and direction of the company, to create conditions for full and permanent involvement of all employees in the process of control and improvement of the product quality.

Main objectives are:

- definition of common goals based on the QMS policy;
- enforcement of all works to be carried out in full and in accordance with the terms of the customer;
- retention of professional staff, support of a favorable psychological climate that will facilitate the timely detection and effective solution of possible problems.

The main objective of the company is to create a product that meets international quality standards.

This is achieved in the following ways:

- development of the material base and the knowledge base of the company;
- improvements in the development, competitiveness and cost reduction, considering the needs of consumers;
- making decisions, which do not lead to a decline in product quality;
- clearly defining the degree of responsibility of each employee in creation of the product that fully meets the requirements of the user;
- systematic work on competence and knowledge improvement of the personnel;
- regular monitoring of current and future requirements and user expectations and satisfaction with the product.

Company management is based on a systematic approach to managing processes. The systematic approach consider as an immutable goal the continuous improvement of the company, data and information analysis that contributes to efficient decision making.

The KAPOWAI company management assumes responsibility for the implementation of this Policy, to ensure understanding and support from all of the company employees.